

Dear Ofgem Heat Networks Team,

I am writing to share my views on your Heat Networks Fair Pricing consultation.

As a resident served by the Pimlico District Heating Undertaking (PDHU) in Lillington and Longmoore Gardens estate, I support the principle that heat network consumers should not be unduly disadvantaged compared to other consumers on alternative heat sources.

I urge you to look at the facts and figures compiled on the Pimlico Unites website (<https://www.pimlicounites.com/>), which campaigns for affordable heating. Westminster City Council is planning a complete overhaul of Pimlico's PDHU at an estimated cost of £133-211 million with a possibility of leaseholders like myself paying up to £66,000.

Westminster City Council do not seem to be listening or responding to residents' concerns.

I urge Ofgem to ensure that operators compare costs of networked heating with realistic alternatives (such as boilers, heat pumps, or electric systems) before passing costs to consumers. It is vital that providers present detailed cost breakdowns with alternative comparisons – and it would be helpful if this could be scrutinised by an independent regulator. In addition, pricing rules should cap consumer charges so they never exceed fair, cost-reflective benchmarks.

Without such measures, residents face disproportionate financial burdens and service denial.

Thank you for the opportunity to comment. I hope Ofgem will strengthen these protections for current and future heat network consumers.

Kind regards,

